

## Terms And Conditions

### Heat Pump Water Heater Equipment Requirements

Only ENERGY STAR certified heat pump water heaters meeting the minimum efficiency rating outlined in the incentives table are eligible for a rebate.

### General Requirements

**Rebate Form:** This rebate form must be filled out completely, truthfully and accurately. The customer must date and submit the completed rebate form along with all required documentation for specific rebates and/or incentives. By submitting the rebate form, the customer agrees to abide by these Terms and Conditions. Program is subject to change without prior notice, including rebates and incentive levels.

**Time Limit:** Qualifying units for equipment rebate must be purchased and installed between January 1, 2026 and December 31, 2026. Rebate forms must be postmarked by January 31, 2027.

**Rebate Limit:** Under no circumstances will the total incentive for a single heat pump water heater exceed the offered rebate amount of \$900. If the heat pump water heater already received a \$900 instant discount at a participating retailer or equipment distributor through a licensed installation contractor, this rebate is not eligible for redemption. For questions on applied rebates, please speak with your installation contractor.

**Payments:** From the time the rebate form is processed and approved, please allow six to eight weeks for payment. Payment processing will take longer if information or documentation is missing from the rebate form. Funding for this program is provided by the NHSaves utility partners.

**Geographic Requirements:** Offers valid only for residential electric customers of a participating New Hampshire utility partners. Qualifying units must be installed in a participating NHSaves utility partner's service area.

**Proof of Purchase:** A copy of the customer's paid invoice itemizing the purchased equipment must accompany each rebate form. The invoice must indicate the equipment make, model number, installation date and address, total install cost and proof of payment.

**Approval and Verification:** The NHSaves utility partners reserve the right to conduct field inspections to verify installations prior to payment. Refusing a post-installation inspection could result in forfeiting your rebate.

**Tax Liability:** The NHSaves utility partners will not be responsible for any tax liability that may be imposed on the customer or contractor as a result of the payment of rebates.

**Endorsement:** The NHSaves utility partners do not endorse any particular manufacturer, product, system design or technology in promoting these offers.

**Limitation of Liability:** The NHSaves utility partners and their rebate administrators' liability is limited to paying the rebate and incentive specified. The NHSaves utility partners and their rebate administrator are not liable for any consequential or incidental damages or for any damages in or connected with or resulting from participation in these offers.

**Liability and Release:** As part of the consideration for participating in the program, customer hereby releases and shall indemnify, hold harmless and defend the NHSaves utility partners, their affiliates and member utilities and energy efficiency service providers, and the rebate administrator from any and all claims, losses, harm, costs, liabilities, damages and expenses (including attorneys' fees) of any nature whatsoever arising directly or indirectly out of or in connection with the installation of the equipment at the premises or any material and labor required for such installation.

**Warranties:** THE NHSAVES UTILITY PARTNERS DO NOT WARRANT THE PERFORMANCE OF INSTALLED OR SERVICED EQUIPMENT, EXPRESSLY OR IMPLICITLY. The NHSaves utility partners make no warranties or representations of any kind, whether statutory, expressed, or implied, including, without limitations, warranties or merchantability or fitness for a particular purpose regarding the equipment or services provided by a manufacturer or vendor. Contact your contractor for details regarding equipment performance and warranties.

**Electric Benefits:** Other than the energy bill savings realized by customer, the NHSaves utility partner is entitled to 100% of the benefits and rights associated with the energy-efficient measures, including without limitation ISO-NE products and all other attributes, credits or products associated therewith under any regional initiative or federal, state or local law, program or regulation or program, and customer waives, and agrees not to seek, any right to the same.

# Rebate

# \$900

on ENERGY STAR® Certified  
**Heat Pump  
Water Heaters**



Apply Online  
[NHSaves.com/Rebates](https://NHSaves.com/Rebates)

**NHsaves**®   
Your Source for Energy Efficiency

Powered by:

**EVERSOURCE**  **Liberty**®



## Rebate Offering

A heat pump water heater (HPWH) can be up to three to four times more efficient than a standard electric resistance water heater.

Electric Uniform Energy Factor (UEF)	Gallon Size	Rebate
Integrated HPWH: ≥3.30 UEF	up to 85	\$900
Integrated HPWH (120 Volt/15 Amp Circuit): ≥2.80 UEF		
Split System HPWH ≥2.80 UEF		

## Rebate Requirements

- Determine eligibility: Must be a New Hampshire residential electric customer of Eversource, Liberty, New Hampshire Electric Cooperative (NHEC) or Unitil. Municipal and business electric customers, please contact your utility partner for eligibility.
- Install a qualifying product in a participating NHSaves utility partner's service area between January 1, 2026 and December 31, 2026.
- Limit of two heat pump water heater rebates every five years.
- Complete this rebate form and submit with all required documentation.
- We'll mail your rebate check within six to eight weeks.
- Funding is limited and will be available on a first-come, first-served basis.
- Rebate cannot be combined with any other NHSaves rebates for the same equipment.

*Note: Completed rebate application and required documentation must be submitted by January 31, 2027.*

## Apply Online

Scan the QR code or visit [NHSaves.com/Rebates](https://www.nhsaves.com/Rebates) to apply online. It's quick and easy, just upload a copy of your receipt.



## Or Mail All Required Documents

**Resource Innovations**  
1337 Massachusetts Ave  
PO Box 228  
Arlington, MA 02476

### Required Documents

- This completed and signed application
- Proof of payment or dated receipt with
  - Installation contractor information
  - Manufacturer make and model number
  - Quantity
  - Equipment cost
  - Installation cost
  - Total cost

Congratulations on your heat pump water heater purchase. Please **fill out all fields** below.

Did your equipment already receive a NHSaves utility partner provided rebate either at the time of purchase, through an instant discount or through the New Construction program offering?  Yes\*  No

*\*If yes, this rebate is not eligible for redemption. For questions on applied rebates, please speak with your installation contractor.*

## Customer Information

Electric Utility Partner:  Eversource  Liberty  NHEC  Unitil

Electric Account Number: \_\_\_\_\_  
Required and must match installation address

Account Holder's Name: \_\_\_\_\_

Account/Installation Address: \_\_\_\_\_

City: \_\_\_\_\_ State: **NH** ZIP: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

Payee Name (if different): \_\_\_\_\_

Mailing Address (if different): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

## Product Information

Manufacturer/Brand: \_\_\_\_\_

Model Number: \_\_\_\_\_

Uniform Energy Factor (UEF): \_\_\_\_\_ Equipment Cost: \_\_\_\_\_

Tank Size (Gallons): \_\_\_\_\_ Installation Cost: \_\_\_\_\_

Quantity: \_\_\_\_\_ Total Cost: \_\_\_\_\_

Install Date: \_\_\_\_\_

Water heater fuel type being replaced:

Gas  Electric  Oil  Propane  Other

## Installation Contractor Information

Company Name: \_\_\_\_\_ or:  DIY

Contact Person: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email: \_\_\_\_\_

## If Payee is Different Than Account Holder

Name: \_\_\_\_\_

Mailing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ ZIP: \_\_\_\_\_

Relation to Account Holder: \_\_\_\_\_

I am the account holder and I approve the remittance of this rebate check to the person listed here.

Account Holder Signature: \_\_\_\_\_

## Customer Signature

I certify that all information is correct to the best of my knowledge and that I adhere to all terms and conditions for this rebate.

Customer Signature (required): \_\_\_\_\_

Date: \_\_\_\_\_

Incomplete information will delay or disqualify rebate payment. Please allow six to eight weeks for application processing. For more information, to confirm eligibility or to check the status of your rebate, call **888-855-0285** or email [NHRrebates@resource-innovations.com](mailto:NHRrebates@resource-innovations.com).